



HELP FOR AMERICA'S HOMEOWNERS

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Mortgage Servicer List

CONTACT YOUR MORTGAGE SERVICER

Once you have determined if you are eligible for a Home Affordable Refinance or Modification, the next step is to contact your mortgage servicer to discuss your situation. A wide array of servicers have agreed to participate in the Home Affordable Modification program and have already engaged borrowers and expanded capacity to begin the modification process for eligible homeowners. In addition, all servicers for loans owned by Fannie Mae and Freddie Mac are required to participate. Visit the [Loan Look Up](#) to determine if your loan is held by Fannie Mae or Freddie Mac. The following is a list of servicers who have formalized their commitment to the program through a signed contract:

Search for Your Mortgage Servicer: [green tree](#)

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Name	Web Site	Phone	Service Address	Fax
Allstate Mortgage Loans & Investments, Inc.	http://www.allstateocala.com/	866-351-0200	P.O. 1201, Crystal River, FL 34423	352-351-4557
American Eagle Federal Credit Union	www.americaneagle.org	800-842-0145	Attention: Loss Mitigation 1 Corporate Drive Lake Zurich, IL 60047	847-574-7658
American Home Mortgage Servicing, Inc.	www.ahmsi3.com	877-304-3100	Attn: HAMP Processing 1525 S. Belt Line Road Coppel, TX 75019	866-452-1837
AMS Servicing, LLC	www.ams-servicing.com	866-919-5608	3374 Walden Avenue Buffalo, NY 14043	716-204-3875
Aurora Loan Services LLC	https://www.myauroraloan.com/	800-550-0508	P.O. Box 1706 2617 College Park Scottsbluff, NE 69363-1706	866-517-7975
Bank of America, N.A.	www.bankofamerica.com/mha/	800-669-6607	MHA Escalations Unit PO Box 941408 Simi Valley, CA 93094-0070	866-261-6472
Bank United	http://www.bankunited.com/display.asp?navid=&id=117	866-615-0662	Attn: Modification Department Mail Code: DO4-RESALT-560 7815 N.W. 148th Street Miami, FL 33016	
Bay Federal Credit Union	http://www.bayfed.com/lo/mortgage.html	888-422-9333	3333 Clares Street Capitola, CA 95010	831-479-6027
Bay Gulf Credit Union	http://www.baygulf.com	800-275-4229	3202 W. Waters Ave, Tampa, FL 33614 Tampa, FL 33614	813-932-3470
Bayview Loan Servicing, LLC	www.bayviewloanservicing.com	800-457-5105	Attn: Specialized Asset Management 4425 Ponce De Leon Blvd., 5TH Floor Coral Gables, FL 33146	877-360-9593 or 305-646-9943
CCO Mortgage	www.ccomortgage.com	877-745-7366	10561 Telegraph Road Glen Allen, VA 23059	888-777-1631
Carrington Mortgage Services, LLC	www.carringtonms.com	888-267-2417	Attention: Home Retention P.O. Box 54285 Irvine, CA 92619-4285	877-267-1331
Central Florida Educators Federal Credit Union	www.mycfe.com	800-771-9411	P.O. Box 958471 Lake Mary, Florida 32795-9814 Attn: Real Estate - HAMP Team	407-893-5727
Central Jersey Federal	www.cjfcu.org	732-634-0600	380 Berry St	732-726-8709

Credit Union		Woodbridge NJ 07095	
Chase Home Finance LLC	http://www.chase.com/myhomep	866-282-5682	Regular Mail: PO Box 469030 Glendale, CO 80246
			866-282-5682
			Overnight Mail Attn: Chase Fulfillment Center 4500 Cherry Creek Drive South Suite 410 Glendale, CO 80246 125 N. State Street, Clarks Summit, PA 18411
Community Bank & Trust Company	www.combk.com		
CitiMortgage, Inc.	www.mortgagehelp.citi.com	866-915-9417	Citi Ham Trial Agreements NTSB 1680, 680 Colwell Blvd Irving, TX 75039
			866-989-1356
Citizens 1st National Bank	https://www.citizens1st.com/	800-311-7531	606 S. Main Street Princeton, IL 61356
			815-872-0247
Citizens First Wholesale Mortgage Co.	https://www.cfwmortgage.com/	800-477-1086	560 Fieldcrest Drive The Villages, FL 32162
			352-753-4482
Countrywide Home Loans Servicing LP	http://my.countrywide.com/media/hasp.html	800-669-6607	MHA Escalations Unit PO Box 941408 Simi Valley, CA 93094-0070
			800-596-8395
CUC Mortgage Corporation	www.cucmortgage.com	800-342-4998	P.O. Box 12670 Albany, NY 12212
			N/A
Digital Federal Credit Union	www.dcu.org	800-328-8797	220 Donald Lynch Blvd., Malborough, MA 01752
			866-260-0119
DuPage Credit Union	www.dupagecu.com	800-323-2611	Attn: Alternative Loan Solutions P O Box 3930 Naperville, IL 60567
			630-305-6030
EMC Mortgage Corporation	http://www.emcmortgagecorp.com	800-723-3004	Regular Mail Chase/EMC Fulfillment Center PO Box 293150 Lewisville, TX 75029
			917-849-2677
			Overnight Mail Chase/EMC Fulfillment Center 2780 Lake Vista Drive Lewisville, TX 75067
Eaton National Bank & Trust Co	www.enbbank.com	937-456-5544	110 West Main Street, Eaton, OH 45320
			937-456-6847
Farmers State Bank	https://farmersstate-oh.com	800-350-2844	11 S. Main St., P.O.Box 801, West Salem, OH 44287
			419-853-4730
Fidelity Homestead Savings Bank	http://www.fidelityhomestead.com	504-569-3490	201 St. Charles Ave, 20th Floor New Orleans, LA 70170
			504-569-3537
First Bank	http://www.firstbanks.com	800-760-2265	1 First Missouri Center St. Louis, MO 63141
			314-264-0220
First Federal Savings and Loan Assoc of Lakewood	http://www.ffl.net	800-966-7300	14806 Detroit Ave., Lakewood, OH 44107
			216-221-4507
First Federal Savings and Loan of Port Angeles	https://www.ourfirstfed.com/home/home		PO Box 351 Port Angeles, WA 98362
			360-457-5194
First National Bank of Grant Park	http://www.1st-nationalbank.com/	815-465-2161	Attn: Collection Department 119 N Main Street, Grant Park, IL 60940
			815-465-6245
First Keystone Bank	http://www.firstkeystonebankonline.com	610-565-6210	22 West State Street Media, PA 19063
			610-892-5122
Franklin Credit Management Corporation	http://www.franklincredit.com/	800-255-5897	Attn: Loss Mitigation 101 Hudson Street 25th Floor Jersey City, NJ 07302
			201-839-4545
Fresno County Federal Credit Union	http://www.fresnocfcu.com/	800-613-2328	4979 E. University Ave Fresno, CA 93727
			559-451-2496
Glass City Federal Credit Union	www.glasscityfcu.com	800-837-3595	1340 Arrowhead Drive Maumee, OH 43537
			419-887-1099
Glenview State Bank	www.gsb.com	847-729-1900	800 Waukegan Road, Glenview, IL 60025
			847-832-0199
GMAC Mortgage LLC	www.gmacmortgage.com	800-766-4622	2711 North Haskell Ave, Suite 900
			866-709-4744

Golden Plains Credit Union	www.gpcu.org	877-775-8175	Dallas, TX 75204 1135 College Drive, Suite C, Garden City, KS 67846	620-276-8072
Grafton Suburban Credit Union	www.graftonsuburban.com	508-839-5493	86 Worcester Street, North Grafton, MA 01536	508-839-5750
Great Lakes Credit Union	www.glcu.com	800-442-3488		
Greater Nevada Mortgage Services	http://www.gnms.com/	800-421-6674	4070 Silver Sage Drive, Carson City, NV 89701	775-884-7041
Green Tree Servicing LLC	www.gtservicing.com	800-643-0202	7360 S Kyrene Road T214 Tempe, AZ 85283	877-265-9717
Harleysville National Bank & Trust Company	http://truebridge.harleysvillebank.com/hnb/home.php?b=24541143-0	888-462-2100	483 Main Street, P.O. Box 195 Harleysville, PA 19438	215-256-4903
Hartford Savings Bank	http://www.hartfordsavingsbank.com	800-844-3812	1400 Schauer Drive, Hartford, WI 53027	262-673-0459
Hillsdale County National Bank	www.countynationalbank.com	517-439-6121	One South Howell Street Hillsdale, MI 49242	517-437-3151
HomeEq Servicing	www.homeeq.com	877-867-7378	P.O. Box 160248 Sacramento, CA 95816-0248	866-554-5325
Home Financing Center Inc.	www.homefinancingcenter.com	305-777-1171	806 S. Douglas Rd., Suite 580 Coral Gables, FL 33134	305-777-9819
HomeStar Bank and Financial Services	www.homestarbank.com	815-468-2265	3 Diversatech Dr., Manteno, IL 60950	815-468-2378
Home Loan Services, Inc.	www.viewmyloan.com	800-622-5035	Loan Services P.O. Box 1838 Pittsburgh, PA 15230-1838	412-499-3400
Horicon Bank	www.horiconbank.com	920-485-3080 ext.7310	326 E Lake Street, PO 126 Horicon, WI 53032	920-485-3059
Horizon Bank, NA	www.accesshorizon.com	888-873-2640	515 Franklin Square, Michigan City, IN 46360	219-874-9374
Iberiabank	www.iberiabank.com	800-968-0801	1680 Fruitville Rd. Sarasota, FL 34236	941-556-5821
IBM Southeast Employees Federal Credit Union	www.ibmsecu.org	800-873-5100	Attn: Mortgage Modifications PO Box 2850 Kennesaw GA 30156	678-797-6329
IC Federal Credit Union	http://www.iccreditunion.org	800-262-1001	Attn: Judy Kaddy 300 Bemis Road Fitchburg, MA 01420	978-343-4949
Idaho Housing and Finance Association	www.ihfa.org		PO Box 7899 Boise, Idaho 83707	208-331-4800
iServe Residential Lending, LLC	http://www.urlending.com	1-888-875-8326	13520 Evening Creek Drive Suite 400, San Diego, CA 92128	1-480-614-6710
iServe Servicing Inc.	http://www.iservecompanies.com/	1-214-496-9500	222 W. Las Colinas Blvd. Suite 1252E, Irving, TX 75039	1-214-496-9501
J.P. Morgan Chase Bank, NA	http://www.chase.com/myhomep	866-550-5705	Regular Mail: PO Box 469030 Glendale, CO 80246 Overnight Mail Attn: Chase Fulfillment Center 4500 Cherry Creek Drive South Suite 410 Glendale, CO 80246	866-282-5682
Lake City Bank	www.lakecitybank.com	888-522-2265	ATTN: Candy Little PO BOX 1387 Warsaw, IN 46581-1387	574-267-9128
Lake National Bank	www.lakenationalbank.com	440-205-8100	PO Box 1048 Mentor, Ohio 44061-1048	N/A
Litton Loan Servicing	www.littonloan.com	800-247-9727	4828 Loop Central Drive Houston, TX 77081	713-793-4923
Los Alamos National Bank	www.lanb.com	800-684-5262	PO Box 60 Los Alamos NM 87544	505-663-4053
Marix Servicing, LLC	www.marixservicing.com	866-406-2749	1925 W. Pinnacle Peak Road Phoenix, AZ 85027	623-249-2070
Members Mortgage Company, Inc	www.membersmortgage.com	800-316-9790	10 Cedar Street, Suite 11 Woburn, MA 01801	781-376-9452
Mission Federal Credit	www.missionfcu.org	800-500-6328	PO Box 919023	858-546-2058

Union		x2074	San Diego, CA 92121	
Metropolitan National Bank	https://www.metbank.com/default.asp	866-796-3876	Attn: Loss Mitigation Attn: Mortgage Department P.O. Box 8010 Little Rock, AR 72203	501-907-8709
MorEquity, Inc.	www.morequity.com	800-441-3805	1) PO Box 3788 Evansville IN 47736-9984 2) 601 NW Second Street, Evansville IN 47708	812-475-7074
Mortgage Center, LLC	www.mortgagecuso.com	866-856-3750	20300 Civic Center Dr, # 403 Southfield, MI 48076	248-799-8556
Mortgage Clearing Corporation	www.mortgageclearing.com	800-727-9043		
National City Bank	www.pncmortgage.com	800-523-8654	3232 Newmark Drive Miamisburg, OH 45342	937-910-4009
Nationstar Mortgage LLC	www.nationstarmtg.com	888-850-9398	Attn: HAMP 350 Highland Drive Lewisville, TX 75067	214-488-1993
Navy Federal Credit Union	www.navyfederal.org	1-888-842-6328	3820 Follin Lane S.E Vienna, VA 22180	1-703-206-3055
Oakland Municipal Credit Union	www.omcu.com	510-637-6600	250 Frank H. Ogawa Plaza Suite 6301 Oakland , CA 94612	510-238-5227
Ocwen Financial Corporation, Inc.	www.ocwencustomers.com	800-746-2936	16661 Worthington Rd Ste 100 West Palm Beach, FL 33409	407-737-6174
OneWest Bank	www.owb.com/mymortgage	800-781-7399	Indymac - 1, 2900 Esperanza Crossing Austin, TX 78758	866-235-2366
ORNL Federal Credit Union	www.ornlfcu.com/	800-676-5328	Attn: Mortgage Modification Dept 221 S. Rutgers Avenue Oak Ridge, TN 37830	865-481-5810
Park View Federal Savings Bank	www.parkviewfederal.com	440-914-3900	30000 Aurora Road, Solon, OH 44139	440-914-3656
PennyMac Loan Services, LLC	www.pnmac.com/index.php	866-545-9070	Attn: Karen Denton 27001 Aguora Road, Suite 350 Calabasas, CA 91301 Attn: Karen Denton	818-224-7510
PNC Bank, National Association	www.pncmortgage.com	800-523-8654	3232 Newmark Drive Miamisburg, OH 45342	937-910-4009
Purdue Employees Federal Credit Union	www.purduefcu.org	800-627-3328	P.O. Box 1950 West Layette IN 47996-1950	765-497-7477
Q lending, Inc.	www qlending.com	517-439-6121	1 Corporate Drive, Suite 360 Lake Zurich, IL 60047	847-574-7658
Quantum Servicing Corporation	www.quantum-servicing.com	813-371-0270	6302 E. MLK Blvd., Suite 300 Tampa, FL 33619	N/A
RG Mortgage Corporation	www.rgmortgage.com/mortgage	888-264-4674	PO Box 362394 San Juan, PR. 00936-2394	787-756-2845
Residential Credit Solutions		800-737-1192	4282 North Freeway Fort Worth TX 76137	888-775-7250
Roebing Bank	http://www.roebingbank.com/	609-668-6500	Route 130 & Delaware Avenue, Roebing , NJ 08554	609-668-6255
RoundPoint Mortgage Servicing Corporation	www.rpm servicing.com/	877-426-8805	P.O. Box 19409 Charlotte, NC 28219-9409	888-364-5558
Saxon Mortgage Services	www.saxononline.com	800-594-8422	Saxon Attention: Home Preservation HMP Documentation Department 4708 Mercantile Drive North Fort Worth, TX 76137	888-240-1885
Schools Financial Credit Union	www.schools.org	800-962-0990	C/O Real Estate Department 1485 Response Rd Suite 126 Sacramento CA, 95815	916-569-2047
SEFCU	www.sefcu.com	866-733-2880	700 Patroon Creek Blvd Albany, NY 12206	518-464-5213
Select Portfolio Servicing	www.spservicing.com	888-818-6032	PO BOX:65250 Salt Lake City, UT 84165-0250 3815 S. West Temple	801-293-3936

Servis One Inc.,dba BSI Financial Services, Inc	www.bsifinancial.com	866-209-4178	Salt Lake City, UT 84107 Attn: HAMP Department P.O. Box 517, 314 S. Franklin Street, Titusville, PA 16354	814-217-1366
ShoreBank	www.sbk.com	800-905-7725	Attn: Kenisha Davis 3401 South King Drive, Chicago, IL 60466	773-420-4501
Silver State Schools Credit Union	www.silverstatecu.com	800-357-9654	1 Corporate Drive Suite 360 Lake Zurich, IL 60047	847-574-7658
Sound Community Bank	www.soundcb.com	800-458-5585 ext 362	2005 5th Ave., Seattle, WA 98121	866-216-3405
Specialized Loan Servicing, LLC	http://www.sls.net/	800-315-4757	8742 Lucent Blvd., Suite 300, Highlands Ranch, CO 80129	720-241-7526
Spirit of Alaska Federal Credit Union	www.spiritofak.com	907-459-5974	Mortgage Dept 1417 Gillam Way Fairbanks, AK 99701	907-459-5980
Stanford Federal Credit Union	www.sfcu.org	888-723-7328	Attn: Tram Le 1860 Embarcadero Road Palo Alto, CA 94303	866-743-3151
Sterling Savings Bank	www.sterlingsavingsbank.com	800-772-7791	Attn: Tram Le 111 N. Wall, Spokane, WA 99201	509-624-8038
Tempe Schools Credit Union	www.tscu.org	480-967-9475	2800 S. Mill Ave., Tempe, AZ 85282	480-776-3729
Technology Credit Union	www.techcu.com	800-553-0880	2010 N First Street San Jose, CA 95131 Attn: LAD	408-453-8742
The Bryn Mawr Trust Company	www.bmtc.com	610-687-4268	801 Lancaster Ave., Bryn Mawr, PA 19010	610-526-2450 Attn: Bill Shirdan
The Golden 1 Credit Union	http://www.golden1.com/	800-553-0880	8945 Cal Center Drive Sacramento, CA 95826	408-453-8742
United Bank	http://www.accessunited.com	1-770-412-7211	22818 N Main St. Etrick, WI 54627	608-525-2118
United Bank Mortgage Corporation	www.unitedbankofmichigan.com	800-968-1990	900 East Paris SE, Grand Rapids MI 49546	616-559-4631
Urban Trust Bank	http://www.urbantrustbank.com/	1-407-732-5698	400 Colonial Center Parkway, Lake Mary FL 32789	1-407-732-5698
U.S. Bank National Association	www.usbank.com	866-932-0462	P.O. BOX 20005 OWENSBORO, KY 42304-0005	N/A
Vantium Capital, Inc.	http://www.acqura.net	866-660-5804	6500 International Parkway Suite 1500 Plano, TX 75093	972-444-3356
Verity Credit Union	http://www.veritycu.com	800-836-8172	CU Home Mortgage Solutions PO Box 75989 Seattle, WA 98175	206-361-5300
Visit Financial Corp.	www.vistfc.com		1240 Broadcasting Rd. Wyomissing, PA 19605	
Wachovia Mortgage, FSB	www.wachovia.com	800-922-4684	4101 Wiseman Blvd Mailcode TX 1616 San Antonio, TX 78251	866-359-7363
Wachovia Bank, NA	www.wachovia.com	800-922-4684	1000 Blue Gentian Road Suite 300 Eagan MN 55121	866-359-7363
Wells Fargo Bank, NA	www.wellsfargo.com/homeassist	800-678-7986	HAMP Application Documents 1000 Blue Gentian Road Suite 300 X9999-01N Eagan MN 55121	866-359-7363
Wescom Central Credit Union	www.wescom.org	888-493-7266	Customer Service Correspondence PO Box 10335 MAC: X2302-017 Des Moines, IA 50306	626-535-1357
Wilshire Credit Corporation	https://www.wcc.ml.com	888-502-0100	5601 E. La Palma Avenue Anaheim, CA 92807	888-917-1050
Yadkin Valley Bank	www.yadkinvalleybank.com	336-258-6252	PO Box 8517 Portland, OR 97207-8517	336-258-6252
			PO Box 96 Pfafftown, NC 27040	

We will continue to update this list as additional servicers execute formal participation agreements. If your servicer is not listed, please bookmark this page and check back with us soon. In the interim, you can locate your servicer by reviewing the information on your monthly mortgage statement or find a list of servicers on the [Hope Now Alliance website](#).



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