# **Homeowner Portal** 🊰 Bank of America | Short Sale | Borrower - Microsoft Internet Explorer Edit View Favorites Tools Help 🕽 🔝 🕍 🕲 Search 🔛 Ravorites 🏽 Media 😘 🔁 🕳 🗾 🧾 📖 ⇔ Back Links 📆 🕶 ▼ @Go SnagIt 🖭 Address www.bankofamerica.com/shortsale This is the home page where the Homeowner Bank of America accesses Equator. **Short Sale Processing** After calling Bank of America, a password will be Welcome to the Bank of America Short Sale processing emailed to the homeowner. They will enter their email address and password then click Login. Sign In Email Address: Password: Login For additional assistance (including resetting your password), please contact a short sale customer service representativ 880-1232. Secure Area Privacy & Security

Internet

Done

## **Homeowner Portal**



Short Sale

Sian Off

Help

#### Short Sale Processing

Thank you for contacting Bank of America concerning your short sale request.

Click on the below links to update all of the necessary short sale information. These sections must be completed in the order that they are listed. Please know that any requested short sale information that is not provided timely may impact the final decision of your request.

- Provide Initial Offer
- Select Real Estate Agent
- Provide Contact Information
- Supply Hardship Reasons
- Submit Financial Information

#### Property Information

Borrower YPDY KULXTTU

Property Address

HOLLYWOOD, FL 33019

Borrower Status ? Closing (Qualified)

This is the Home page.

#### Messages

No Messages to Display

This site will enable you to assist in servic this short sale offer review. You will need financial information. Once your agent is s documents. The Bank of America Short Sa

An overview of the requested information either clicking the "Help" link under the rele

There are links on the left that access Homeowner tasks.

Note that as the agent you have the ability to complete the Initial Offer and Select Real Estate Agent tasks within your version of Equator. Agents <u>do not</u> have the ability to complete the other tasks, which are the responsibility of the Homeowner.

555 )spo.com

### **Homeowner Portal**



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Once a task is completed, a check mark displays showing completion.

In the event that a customer does not have access to the internet, they should contact us to discuss how we can help them complete any critical homeowner tasks.

Property Information

Borrower YPDY KULXTTU

Property Address

HOLLYWOOD, FL 33019

Borrower Status ? Closing (Qualified)

Agent Status ? Closing (Qualified)

Agent ? SS AGENT2

Phone: 555-555-5555 shortsaleagent2@spo.com

related to e your orting line.

Help ?

available by

## **Homeowner Portal**



Short Sale

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An overview of the either clicking the "H Property information displays on the right side of the page.

Homeowners are encouraged to work closely with you since you have additional insight into the loan status on your version of Equator. For remaining questions, homeowners can call the Short Sale support team at 1-866-880-1232.

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HOLLYWOOD, FL 33019

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SS AGENT2 Phone: 555-555-5555

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by

